



## Driver License Regional Monthly Review

Mega Centers

October 2013

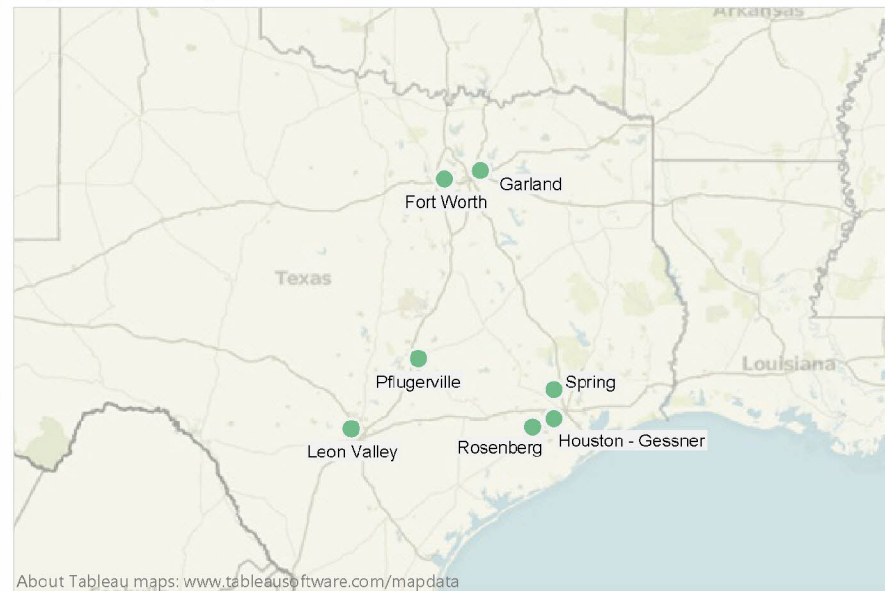
## Average Waits and Customer Volume



## Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	4,570	2,986	5,263	14	20	15
Garland	7,020	5,230	4,698	16	27	15
Houston - Gessner	12,098	7,731	7,325	27	66	25
Leon Valley	7,951	4,298	2,986	4	8	3
Pflugerville	6,845	4,527	5,230	7	11	7
Rosenberg	8,494	4,683	4,620	9	11	8
Spring	7,064	4,443	5,909	12	16	14

## Mega Center Map



2:13-cv-193  
09/02/2014

DEF1623

exhibitsticker.com

TEX0524218